PRESS RELEASE

JPL-Element-X500 Wireless Headset
Breaking the language barrier with Microsoft Translator

23rd January 2019

JPL Telecom are delighted to announce that its newly launched 2019 Wireless DECT headset, the JPL-Element-X500, has been tested and approved by the Microsoft Translator team for use with the Microsoft Translator live feature.

JPL Telecom, the British innovator in design and manufacture of wired and wireless professional headsets developed the JPL-Element-X500, to partner with its existing wired modular headset, the Element TT3-EVO and offer a complete headset UC solution for all Contact Centre and Office environments.

The JPL-Element-X500 has adopted the already established features of the Element TT3-EVO such as the Surround Shield™ noise cancelling microphone and modular headband concept, and added the ability to interchange from DECT to USB to Bluetooth connectivity using a unique patented drawer system. In addition, the large 55mm ear cushions are perfect for noisy environments and up to 300ft range makes the JPL-Element-X500 the ideal headset choice for professional use.

What does this mean?
The JPL-Element-X500 headset can be paired with the Microsoft Translator live feature to have live, translated conversations with people who speak other languages. This can work in two ways:

1. **Speech to Speech:** via the Microsoft Translator live feature integrated into Microsoft Skype for Business. Use the JPL-Element-X500 headset and communicate live with other parties in the call who may use any of the 11 languages in conjunction with the Microsoft software. The supported languages are English, German, Spanish, French, Chinese, (Mandarin), Italian, Portuguese (Brazilian), Arabic, Arabic (Levantine), Japanese, and Russian.

2. **Speech to Text:**   Using Microsoft Translator, you can now speak in one of 11 speech languages and translate into over 60 languages. Use the JPL-Element-X500 headset to capture your audio for large presentations to a multi-lingual audience.

Microsoft Translator's team summary assessment of the JPL-Element-X500 following their compatibility tests gave the following response:

"The JPL-Element-X500 wireless headset is responsive – quick and easy to turn on/off and to join conference calls. The audio is clear, the sound quality is good, and the headset is a comfortable fit"

Microsoft Translator is a proven, customisable, and scalable technology for machine translation. Microsoft Translator technology powers translation features across Microsoft products, including Microsoft Translator apps for Android, iOS and Windows, Microsoft Office, Edge, SharePoint, Yammer, Visual Studio, Bing, and Skype.

Microsoft Translator is an Azure service used globally by thousands of organizations as part of their existing workflows,

for both internal-facing and external-facing content and applications. eBay and Etsy are among the many companies whose consumer-facing applications and services offer translations using Microsoft Translator, as well as a large number of multinational enterprise customers, such as HP Inc., Adobe, and of course numerous teams across Microsoft's own engineering, marketing, finance and sales departments also use Microsoft Translator. As an Azure service, it meets the security requirements of enterprise IT organizations.

For more information about the Microsoft Translator App visit:
https://translator.microsoft.com
https://translator.microsoft.com/help/education/#RecommendedHeadsets

For more information about JPL Telecom and the JPL-Element-X500 wireless headset visit:
http://www.jpltele.com/X500

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