

JPL Blue Commander headset microphone level is too high

Question

Why is the default microphone level setting so high on JPL Blue Commander? This causes an unusually high sidetone (hearing my own voice too loud) and also picks up too much of the ambient noise which can be really annoying to the person on the other end of a phone call.

Answer

This can happen if a particular setting in Microsoft Windows audio options is enabled. Please look for the following setting in Windows and disable it:

1. Go to the *Windows Control Panel* and select *Sound*
2. Select the *Recording* tab
3. Select your headset from the list of audio devices and select the *Properties* tab below the screen
4. Go to the *Listen* tab and make sure “*Listen to this device*” is disabled.

